

# Celebrating successes across Hampshire and Isle of Wight primary care during Covid-19



 **75,000** shielded and vulnerable patients contacted



Communication is working:  
**>80 bulletins** sent to over **680 staff**, mostly GPs, since April 2020.



**↑49%** increase in patient registrations for the NHS app in HIOW between February and May 2020



**↑31%** increase in remote consultations between February and May 2020

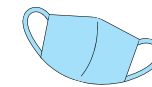


Practices in all **PCNs** are working collaboratively

**Open for Business** toolkit downloaded **>630** times since July; Resource Library **>480** during September.

**1,070** Laptops sourced and deployed in nine weeks across HIOW to enable remote working

**↑300%** increase in remote access to general practice since covid pandemic started



All practices have appropriate infection prevention control measures in place



**HELP US HELP YOU**

public campaigns have helped manage expectations

2ww referrals are only 8% lower than pre-covid levels. Referrals continue to increase

**↑160%** increase in eConsults submitted between February and May

All practices are offering video consultations with AccuRx

**148 practices**  
**42 PCNs**  
**100%** offering total triage

**100%** alignment between HIOW care homes and PCNs. Named clinical lead, weekly virtual MDTs and medication support in collaboration with Local Authorities



Daily resilience monitoring has enabled rapid enactment of resilience plans if required

**26** hot sites in operation at the peak



All GP practices have free access to **Microsoft teams**. Support has been provided to practices and care homes

